

*TCS Telecom, Inc.  
Filer 499 ID: 823988  
P.O. Box 2346  
Rockport, TX 78381*

## Annual CPNI Compliance Certificate

**February 28, 2018**

The undersigned, Karl Hattman, is Vice President of TCS Telecom, Inc. and provides this Certification of CPNI Compliance for 2016 in accord with 47 CFR 64.2009(e).

Our Company has established operating procedures that are adequate to ensure its compliance with the rules in Title 47 – Telecommunications, Section 64.2009.

Furthermore I am certifying that I have personal knowledge of these procedures, that our Company's personnel are trained on these procedures, and that these procedures are in fact ensuring that our Company is in compliance with the rules in Title 47 – Telecommunications, Section 64.2009.

The Company has not used CPNI except as included in 47 U.S.C. 222(d) exceptions:

- a) The Company has not sought customer approval of the use of CPNI since CPNI is not used.
- b) The Company has trained all personnel with access to CPNI as to the identification of CPNI and when CPNI may be used and has an express disciplinary process in place for any improper use of CPNI.
- c) The Company has not used CPNI in any sales or marketing campaign.
- d) No outbound sales and marketing campaign can be conducted without management approval and any such campaign would require supervisory review to assure compliance with the CPNI rules.



Karl Hattman  
Vice President  
TCS Telecom, Inc.